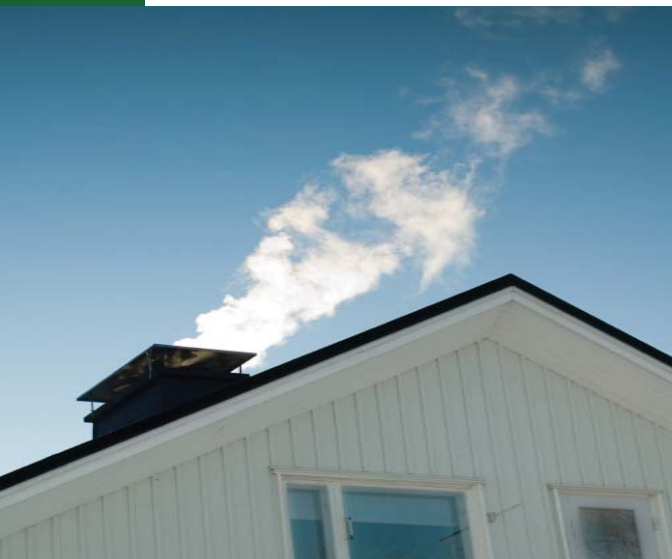




Hancock Energy Software

Hancock WAP Online System

Hancock's WAP Online System is a powerful and secure web-based solution for managing WAP (Weatherization Assistance Program) and Utility Energy Conservation Programs. WAP Online is a single system shared by state offices and community action agencies.

Improving Efficiency and Transparency of WAP Programs

Improves program efficiency

- Provides a complete and secure platform for all participants. With powerful role-based security, each role sees only the information that is relevant to them.
 - Client Intake Staff
 - Program Managers
 - Energy Auditors
 - Purchasing Staff
 - Inventory Managers
 - State Monitors
 - Inspectors
 - Financial Staff

Enforces protocols and standardizes reports

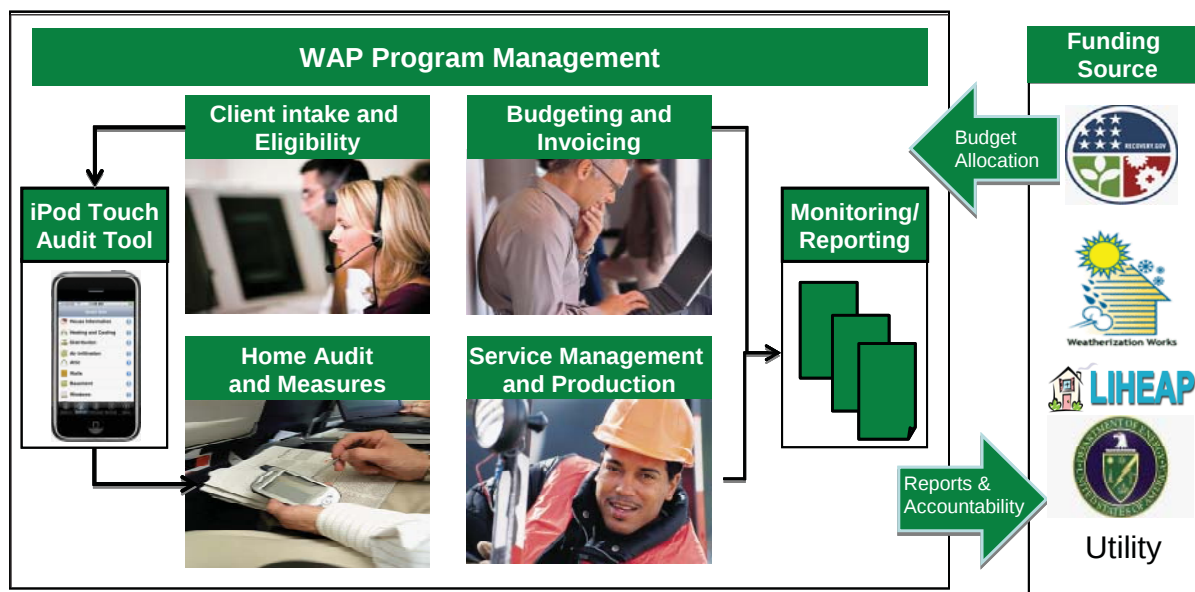
- States easily set their own income guidelines, funding restrictions and priority audit steps
- Report aggregation, automatic generation of quarterly, monthly or weekly reports without additional work.

Automates collection of field audits

- The iPod Touch-based Hancock Energy Audit Tool (HEAT) collects and uploads home audit information directly into WAP Online.
 - Eliminates paperwork
 - Improves auditor productivity
 - Helps train new auditors

Enables real-time production monitoring

- Provides instantaneous access to budget, production and performance information, including:
 - Current budget balance
 - Number of clients processed through Intake
 - Number of dwellings audited
 - Jobs currently in process



Hancock's WAP Online system delivers transparency through real-time visibility into all aspects of customer service and production to meet funding source requirements. With the additional challenges brought on by ARRA funding increases, Program Managers are more accountable than ever for ensuring that resources are used efficiently and effectively.



Hancock Energy Software WAP Online System

WAP Online captures the information that states need to fulfill ARRA reporting requirements and support Davis-Bacon compliance.

WAP Online: A Comprehensive and Secure WAP Solution

The newly enhanced version of Hancock's WAP Online system is a comprehensive and robust platform for managing statewide WAP programs. WAP Online features:

- The only statewide WAP program management tool currently in operation and proven to be successful in multiple states.
- A fully integrated system that helps states and agencies manage and track their programs from Budgeting and Invoicing, Client Intake and Eligibility, Home Energy Audit, Work Order Management, Inventory Control, and State and Federal Reporting.
- A fast and flexible system to populate state and DOE/HHS reports for any date range saving many hours of administrative time spent on manual reporting.

"Hancock's WAP system gives us the ability to track production, fiscal, inventory and contractor activities in real time. We're confident that the software will play a major role in meeting the transparency objectives of the American Recovery and Reinvestment Act."

- Brian Penn, Development Specialist, New Jersey Department of Community Affairs

"I have been working with Weatherization for over 30 years and I finally have my own software that will do the things I need."

- Wilbur Martin, Weatherization Manager, Checkmate, Inc.

- A real-time system with the granular review and program monitoring available to review the detail of all work-in-process activity to inspect budget, production, and performance among sub-grantees and subcontractors.
- Robust enough to easily handle Davis-Bacon and ARRA reporting requirements providing the necessary transparency and accountability for states.
- A system with built-in error controls to minimize human error, eliminate duplicate data entry, and prevent agencies from overriding budgets or over-spending on contracted measures.
- An integrated DOE-certified system that provides built-in Energy Efficiency calculations to allow States to easily report on energy efficiency outcomes.
- The only commercially available iPod Touch home auditing tool on the market.

More states use WAP Online than any other weatherization solution.

